

# The Checktrade Report

G-Tec

7 June 2013

## G-Tec



Professional and qualified aerial and satellite installer.

Now installing the excellent Humax YOUVIEW &quot;Catch-Up TV&quot; PVR box

Thank you for reading my Checktrade home page, which has honest and genuine scores and comments from my customers.

Telephone faults and rewires; qualified telephone repair engineer.

I am fully qualified and a retired member of the CAI, which is the UK's Governing body for the aerial and satellite industry. My member number was C1322.

- Trading Standards &quot;Buy With Confidence&quot; scheme member for the last 8 years.

## About This Report

G-Tec are members of the consumer information service Checktrade. Checktrade provide a free, independent service to consumers. We supply you with up-to-date information on trades and service providers, helping you to make informed decisions on whom you employ.

To join, our members are vetted then continuously monitored by feedback from their customers, which we make public. They agree to work to the high Checktrade standard.

We enable our members to print this Report directly from our web site to show you their credentials and customer feedback.

## Useful Contact Information

<b>Name</b>	Mr Dave Hale
<b>Address</b>	Waterlooville, Hampshire, PO7 7TE
<b>Telephone</b>	023 9243 1974
<b>Mobile</b>	07808 724397
<b>Email</b>	dave@gtechome.co.uk
<b>Web</b>	www.gtecportsmouth.co.uk

They cannot change or select the vetting details or feedback – this comes unbiased from our database (print quality may vary).

# The Checktrade Report

G-Tec

7 June 2013

This Report shows the 25 most recent feedback submissions for this member. Their entire feedback history can be read freely at [www.checktrade.com/Gtec](http://www.checktrade.com/Gtec) If you have any further questions about this Report or member please call us on **0800 028 2294**.

## Your Feedback Counts

To date we have received **891,474** feedback submissions from consumers like you. If you decide to employ this member, please add your comments online at [www.checktrade.com/Gtec](http://www.checktrade.com/Gtec) for the benefit of others. Alternatively, ask them for a customer feedback card and post it back to us free of charge.

# The Checkatrade Report

G-Tec

7 June 2013

## Feedback Summary



### What do these Scores Mean?

The **chart** (left) shows this tradesperson's average score out of 10 in four key areas. The numbers are the average of all real customer scores given to this Checkatrade member with nothing left out.

The **overall rating** is the average of all of these scores added together. The **positive feedback rating** shows the percentage of past customers who would recommend this tradesperson.

Specific customer scores are printed from page 4 of this Report onwards.

## More about the Trader

### Profile

Membership Number: **151318**  
Member Since: **18 October 2010**  
Total Feedback: **343**

ü **Recommended**

ü **Vetted**

ü **Monitored**

### Vetting

Interviewed: **On 27 September 2010**  
Limited Company: **No**  
VAT Registered: **No**  
Public Liability Insurance: **Current - Verified on 6 March 2013**  
Insured by: **Zurich Insurance PLC**  
Coverage Amount: **2,000,000**  
Accreditations: **Buy With Confidence**

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Customer in Waterlooville, 29 October 2010

## References

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Received as part of the vetting process upon application for Checkatrade membership.

Installation of terrestrial and satellite aerials and receivers. Home electronics set-up and configuration.

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[Trader in Waterlooville, 29 October 2010](#)

Have used on several occasions with good results.

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[Trader in Waterlooville, 29 October 2010](#)

Dave Hale was clean and very competent in his work. I was very pleased with his attitude to work and very helpful in not just the work but after-care.

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[Customer in Havant, 29 October 2010](#)

Work done properly, came date and time he said he would, pleasant and polite. I would be happy to recommend this company.

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[Customer in Havant, 29 October 2010](#)

Mr Hale did a fantastic job installing freesat for me and came back and did additional jobs. He explained everything he did. To me he was very efficient and reasonable ain price and very friendly. I have already recommended him to my friends and family. Very trustworthy and reliable.

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[Customer in Havant, 29 October 2010](#)

Exceptionally high quality of work. Fast, friendly, inexpensive service. Highly recommended.



## The Checkatrade Standard

Our trades and services pledge to you, their customers, to:

- § Be honest.
- § Inform you of any call-out fees before attending the work.
- § Be realistic regarding start dates and how long work will take.
- § Return promptly all phone messages that you leave.
- § Keep all appointments booked and be on time. If unable to make original time or date, they will call you to let you know and reschedule where necessary.
- § Let you know immediately if they are unable to carry out estimated work, referring you back to Checkatrade for assistance in finding another tradesperson.
- § Be courteous and respectful to you, your property and your belongings.
- § Keep you notified of all aspects of the work being undertaken.
- § Advise you before commencing any works that generate further costs due to variation from the original contract.
- § Create an additional contract for any variations to the original contract agreement, signed by both parties (you and the tradesperson).
- § Never demand that payments must be cash.
- § Never be threatening, or verbally or physically abusive.
- § Deal with any complaints promptly and professionally.



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G-Tec

7 June 2013

## Customer Feedback

The **25** most recent feedback submissions from the public for **G-Tec**. Their entire feedback history can be read freely at [www.checkatrade.com/Gtec](http://www.checkatrade.com/Gtec).

	Tidiness	Timekeeping	Courtesy	Workmanship	Overall
<b>New TV aerial</b> A good engineer who sorted out a number of faults with my aerial distribution system. Customer in Waterlooville, 27 May 2013	10	7	10	10	9.3
<b>Supply and fit imported optical sound converter to sound system.</b> I have had several jobs done by Dave at G-Tec. They are always promptly and professionally done. For this work Dave took the trouble to research and order by import the unit needed to solve this problem. Customer in Southsea, 23 May 2013	10	10	10	10	10
<b>New aerial.</b> Very good. Customer in Waterlooville, 22 May 2013	10	10	10	10	10
<b>New telephone sockets and re-wiring.</b> Immediate response, excellent job conducted in friendly manner! Customer in Gosport, 17 May 2013	10	10	10	10	10
<b>Investigating telephone connection.</b> Excellent friendly quick service. Customer in Gosport, 17 May 2013	10	10	10	10	10



Consumer Hotline: 0800 028 2294

Page 6 of 10

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# The Checkatrade Report

G-Tec

7 June 2013

<b>Tv socket fitted, wired from existing socket.</b> Excellent. Customer in Poole, 15 May 2013	10	10	10	10	10
<b>Combined satellite and tv signal and fitted outlet box.</b> It was prompt to the time and date previously arranged and all work neatly done and area left clean when completed. Customer in Waterlooville, 15 May 2013	10	10	10	10	10
<b>Replacement of satellite dish</b> Replaced the dish with an upgraded model, quickly and professionally even though the unit was in a tricky position. All completed in just over an hour. Customer in Southsea, 13 May 2013	10	10	10	10	10
<b>Mount a TV and an internet extension point.</b> Friendly, first class, professional service. This is the third time I used Dave's services and wouldn't hesitate in recommending him or using his services again. He takes a pride in his work and is always happy to advise and help where he can. Customer in Southsea, 13 May 2013	10	10	10	10	10
<b>Digital aerial fitted in roof space.</b> Quick and honest estimate by email. Arrived on time, set straight to work, replaced a socket and made 2 leads up at no extra cost! Very professional. Customer in Waterlooville, 9 May 2013	10	10	10	10	10
<b>Replace aerial.</b> I would recommend this company. Customer in Hayling Island, 8 May 2013	10	10	10	10	10
<b>Removal of old TV ariel</b>	10	10	10	10	10



Consumer Hotline: 0800 028 2294

Page 7 of 10

**Checkatrade.com**  
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# The Checkatrade Report

G-Tec

7 June 2013

<p>Dave Hale came out to give me advice regarding my TV reception and came back to remove the ariel totally professional.</p> <p>Customer in Waterlooville, 3 May 2013</p>					
<p><b>Additional phone socket.</b></p> <p>Fantastic service. Really helpful and friendly.</p> <p>Customer in Waterlooville, 2 May 2013</p>	10	10	10	10	10
<p><b>Very good work repairing telephone cable and junction box.</b></p> <p>Very good.</p> <p>Customer in Southsea, 29 April 2013</p>		10	10	10	10
<p><b>Remove old aerial, put new TV aerial in.</b></p> <p>Excellent, quick and pleasant.</p> <p>Customer in Gosport, 29 April 2013</p>	10	10	10	10	10
<p><b>Supply HD leads, set up new TV and Blue Ray player, reconfigure all connections</b></p> <p>Dave Hale is a very accomplished worker. Expert at phone requirements and TV satellite. This job for me was difficult, connecting new to old equipment but he pulled it off.</p> <p>Customer in Southsea, 29 April 2013</p>	10	10	10	10	10
<p><b>Install of an external TV aerial.</b></p> <p>First rate service - punctual, high standard of work and competitively priced. Highly recommended!</p> <p>Customer in Southsea, 26 April 2013</p>	9	10	10	10	9.8
<p><b>Fitted aerial.</b></p> <p>Very polite and helpful. Carried out work very well.</p> <p>Customer in Southsea, 24 April 2013</p>	10	10	10	10	10
<p><b>Telephone extension.</b></p> <p>More then satisfied.</p>	8	10	10	10	9.5



# The Checktrade Report

G-Tec

7 June 2013

Customer in Southsea, 22 April 2013					
<b>Supply and install humax you view box.</b> Excellent!	10	10	10	10	10
Customer in Waterlooville, 15 April 2013					
<b>Overall of tv and aerial.</b> Excellent!	10	10	10		10
Customer in Chichester, 12 April 2013					
<b>Fitting digital aerial.</b> Very knowledgeable and helpful. Would definitely use again.	10	10	10	10	10
Customer in Waterlooville, 12 April 2013					
<b>Supply and fit aerial extensions.</b> Excellent work and professional friendly service. Would happily recommend.	10	10	10	10	10
Customer in Emsworth, 12 April 2013					
<b>Investigate no dial tone on telephone, report to post office.</b> I would recommend this company.	9	10	10		9.7
Customer in Southsea, 9 April 2013					
<b>Set up Sony surround system.</b> First class.	9	10	10	10	9.8
Customer in Alesford, 8 April 2013					
Date joined Checktrade	18 October 2010				
Total amount of customer feedback	343				
Date of last feedback	6 June 2013				
Number in the last 6 months	76 feedback averaging 9.9				
Average Score	9.9				

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7 June 2013

## Customer Checklist

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- ü **Read** through this Report carefully
- ü **Call** our Consumer Hotline on **0800 028 2294** or visit our web site at **www.checkatrade.com** if you want to confirm that the information in this Report is genuine.
- ü If you employ them, ask them for a feedback card that you can post back to us free of charge or please add your feedback for this member online at **www.checkatrade.com/Gtec**.
- ü Next time you need some work doing, go straight to our web site **www.checkatrade.com** to find thousands of reputable tradespersons.